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# **Military Surface Deployment & Distribution Command**

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## **Required Delivery Date (RDD)**

### **How RDD's Work in DPS**



**Steven Bernardo**  
**SDDC Personal Property Operations**





# RDD OVERVIEW

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- The purpose of this presentation is not so much to hammer home the rules and regulations governing RDD's but instead to focus on some of the challenges in the DP3 RDD process that are faced by Customers, PPSO's and TSP's. Most of the issues we see regarding RDD's seem to be more of a process related problem than anything else.
- The process to establish the Required Delivery Date (RDD) for a DPS shipment can make it difficult for the customer to understand what the actual RDD is.
- Throughout counseling, shipment routing, award, and pre-move survey, DPS will use and display numerous dates before the actual RDD is established and printed on the GBL.
- PPSO's and TSP's must understand how the different dates in the process relate to establishing the RDD and ensure the customer ultimately knows what their RDD actually is.
- An erroneous and/or misunderstood RDD can cause an unnecessary and preventable hardship for DoD customers and their families.



# RDD OVERVIEW

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- The following slides will outline the overall process for establishing the RDD of a Code 4 CONUS to OCONUS, and how and why the RDD may be need to be adjusted prior to printing the GBL.
- Please note that for the sake of time management, not all slides you would normally see in the counseling, routing, and award screens are included in this presentation. Only screens specifically applicable in the RDD process are viewed.



# DPS RDD Dates



- There are 5 different dates in a DPS record associated with establishing the RDD:
  - 1. Customers Desired/Requested Delivery Date**
  - 2. Estimated Shipment Arrival Date at Destination**
  - 3. Scheduled Delivery Date**
  - 4. Planned/Agreed Delivery Date**
  - 5. Required Delivery Date**
- We will examine how each date serves a purpose to establish the RDD from counseling through GBL printing.



# Customers Desired Delivery Date



The RDD process begins in counseling, where the customer provides their desired delivery date. This date is the first and the most important date in the entire RDD process. You will see how the desired delivery date will carry through all the way to the pre-move survey, where it will drive what ultimately will be a negotiation between the TSP and the customer to arrive at an agreed upon RDD.

DPS - Test - 1.5.1.949 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=nw8sI18UBub74113e08q

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.949 - V3

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Home Site Map Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Counseling Thursday, January 03, 2013 4:14:54 PM Reports Saved Queries: HELP

**Counselor Menu**

- Shipment Queue
- People Finder
- Order Finder

**Counseling Menu**

- Customer Profile
  - Customer Information
  - Point of Contact
- Customer's Orders
  - Enter Order Information

**Order [23]**

- Orders Details
  - Rank & Hard Copy Orders
  - Order Information
  - Duty Stations
  - Orders Selection
  - Tour Information
  - Additional Information
  - Counselor Questions
  - Summary
- Shipment
  - Create New Shipment
  - Current Shipments
    - 1-HHG
      - Pickup & Delivery

**Pickup and Delivery**

PPSO Outbound Supervisor: [Bernardo, Steven -- KKFA]

Customer: [Papi, Big -- United States Air Force -- 375915384]

Click on the to display the list of addresses or add an Address. From the address list select the pickup and delivery locations if applicable.

To add an address to your list click on the ; enter the address information and select 'Save Address'.

**Is this a Local Move?** ☐ Yes ☒ No

**Dates**

**\*Desired Pickup Date** 31-Jan-2013

**\*Desired Delivery Date** 14-Mar-2013

**Pickup & Delivery**

**\*Authorized Pickup Address**

CO Home  
COLORADO  
SPRINGS, CO 80901  
5555555555

**\*Authorized Delivery Address**

OS Home  
GRAFENWOHR, GERMA  
NY  
5555555555

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# Estimated Shipment Arrival at Destination and Desired Delivery Date



This page shows the customers desired delivery date of 14 March. It also shows an estimated shipment arrival at destination of 25 March. This date is generated by DPS using an average transit time for all codes of service in the channel. It only gives a general idea of what the transit time may be. All dates will have to be a mutual agreement between the customer and the TSP. At this point it's very important to emphasize that the needs of the member/employee, and individual TSP's capabilities will have to apply in order to reach a mutual agreement on an RDD that is reasonable to both the customer and TSP. This will become more evident as we move through these screens

DPS - Test - 1.5.1.949 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=nw8sI18UBub74113e08q

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DPS - Test - 1.5.1.949 - V3

Defense Personal Property System (DPS) Unclassified//FOUO-Privacy Act Applies Home Site Map Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Counseling Thursday, January 03, 2013 4:26:19 PM Reports Saved Queries: HELP

**Counselor Menu**

- Shipment Queue
- People Finder
- Order Finder

**Counseling Menu**

- Customer Profile
  - Customer Information
  - Point of Contact
- Customer's Orders
  - Enter Order Information

**Order [23]**

- Orders Details
  - Rank & Hard Copy Orders
  - Order Information
  - Duty Stations
  - Orders Selection
  - Tour Information
  - Additional Information
  - Counselor Questions
  - Summary
- Shipment
  - Create New Shipment
  - Current Shipments
    - 1-HHG
      - Pickup & Delivery

**Scheduling**

PPSO Outbound Supervisor: [Bernardo, Steven -- KKFA]

Customer: [Papi, Big -- United States Air Force -- 375915384]

Based on the total estimated weight of **10,000** pounds, it will take **2** days to pack this shipment and **1** additional day(s) for pickup. It is estimated that it will take **51** days for this shipment to be delivered to the customers destination.

**Shipment Dates**

Note: All dates, including the "Desired delivery date", will be negotiated with the Transportation Service Provider during the premove survey. The "Estimated Shipment Arrival Date at Destination" is the standard transit time required based on the origin, destination, and estimated weight of shipment.

Desired Pickup Date:	Jan 31, 2013	Desired Delivery Date:	Mar 14, 2013
Estimated shipment arrival date at destination :	Mar 25, 2013		

Are you requesting a direct delivery? ☐ Yes ☒ No

\* Do you have a preferred TSP? ☐ Yes ☒ No  Select from Below

\* Do you have a non-preferred TSP? ☐ Yes ☒ No  Select from Below

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# Estimated Shipment Arrival at Destination and Desired Delivery Date



Since the customers desired delivery date of 14 Mar is less than the estimated transit time of 25 March, DPS will generate a warning stating the desired delivery date is less than the “normal” transit time.

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=oORGxNPKhY4cs6mL7u4

File Edit View Favorites Tools Help

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Home Site Map Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Counseling Tuesday, January 08, 2013 2:53:44 PM Reports Saved Queries: HELP

**Counselor Menu**

- Shipment Queue
- People Finder
- Order Finder

**Counseling Menu**

- Customer Profile
  - Customer Information
  - Point of Contact
- Customer's Orders
  - Enter Order Information

**Order [23]**

- Orders Details
  - Rank & Hard Copy Orders
  - Order Information
  - Duty Stations
  - Orders Selection
  - Tour Information
  - Additional Information
  - Counselor Questions
  - Summary
- Shipment
  - Create New Shipment
  - Current Shipments
    - 1-HHG
      - Pickup & Delivery

**Scheduling**

PPSS Outbound Supervisor [Bernard, Steven] (NKFA)

Customer: [Papi, Big -- United States Air Force -- 375915384]

**WARNING:** your desired delivery date is less than the normal transit time to this destination. The origin transportation office may contact you to change this date if no moving company accepts this timeframe

Based on the total estimated weight of **10,000** pounds, it will take **2** days to pack this shipment and **1** additional day(s) for pickup. It is estimated that it will take **51** days for this shipment to be delivered to the customers destination.

**Shipment Dates**

**Note:** All dates, including the "Desired delivery date", will be negotiated with the Transportation Service Provider during the premove survey. The "Estimated Shipment Arrival Date at Destination" is the standard transit time required based on the origin, destination, and estimated weight of shipment.

Desired Pickup Date:	Jan 31, 2013	Desired Delivery Date:	Mar 14, 2013
Estimated shipment arrival date at destination :	Mar 25, 2013		

Are you requesting a direct delivery? ☐ Yes ☒ No

\* Do you have a preferred TSP? ☐ Yes ☒ No

Select from Below

\* Do you have a non-preferred TSP? ☐ Yes ☒ No

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# Delivery Information



Shipment Summary Page  
Under delivery information, it is stated that the shipment “WILL” be delivered on the desired delivery date. This can be misinterpreted by the customer. The RDD has not been established or finalized at this point, and this statement may cause the customer to assume the RDD is already finalized.

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https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=oORGxNPkIhY4cs6mL7u4

File Edit View Favorites Tools Help

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Show: Counseling Tuesday, January 08, 2013 3:15:02 PM Reports Saved Queries: HELP

**Pickup Information**  
Your Household Goods have a desired pickup date of **31-Jan-2013** from the pickup address:  
CO Home  
COLORADO SPRINGS, CO 80901  
5555555555

**Delivery Information**  
Your Household Goods will be delivered on the desired delivery date of **14-Mar-2013** to the delivery address:  
OS Home  
GRAFENWOHR, GERMANY  
5555555555

**In-Transit Address**  
Your In-Transit address is :  
Boston Home  
BOURNE, MA 02532  
5555555555

**Estimated Weight**  
Here is the breakdown of your total estimated weight

Your estimated Household Goods weight	9,650 lbs
Your estimated PBP&E [Pro Gear] weight	200 lbs **
Your Spouse's estimated PBP&E [Pro Gear] weight	150 lbs **
Total estimated weight	10,000 lbs

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# Delivery Information



In addition to the delivery information, this page also shows the estimated shipment arrival date of 25 March. So far there is a lot of information for the customer and even a counselor to digest. The customer has entered their desired delivery date, received an estimated shipment arrival at destination date, and delivery information stating their shipment will be delivered on their desired delivery date. And this is just the beginning of the RDD process. In the next step we will print the DD forms 1299 and 1797. You will see how the customer may be even more confused by these documents.

The screenshot shows the Defense Personal Property System (DPS) web application. The browser window is titled "DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer". The URL is "https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&sn=oORGxNPKdHY4cs6mL7u4". The page displays the "Defense Personal Property System (DPS)" header with a navigation menu including Home, 2DMSL, DPS Analytics, Customer Surveys, Forms, Rates, Counseling, Tracking, Shipment Mgmt, DPS User Satisfaction, and Consignment Gui. The "Show:" dropdown is set to "Counseling". The date and time are "Tuesday, January 08, 2013 6:13:45 PM". The page content includes a message: "\*\* The weight of PBP&E does not count against your weight allowance." followed by "You will be responsible for the excess cost of \$ 0". A section titled "Special items included in your shipment" lists "Front load washer/dryer". A red box highlights the "Additional Information" section, which states "Your estimated shipment arrival at destination is on 25-Mar-2013." and "You have NOT requested direct delivery." Below this is a checkbox labeled "Click here to verify that the customer information above is correct" which is checked. At the bottom, there are buttons for "Print", "<< Previous", and "Next >>". The footer includes "Unclassified//FOUO-Privacy Act Applies" and "Trusted sites | Protected Mode: Off".



# DD Forms 1299 & 1797



DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=2eC9TRSkLX0uCXvh.BAui

Live Search

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V3

Defense Personal Property System (DPS) Unclassified/FOUO-Privacy Act Applies Home Site Map Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Counseling Tuesday, January 08, 2013 6:21:06 PM Reports Saved Queries: HELP

**Counselor Menu**

- Shipment Queue
- People Finder
- Order Finder

**Counseling Menu**

- Customer Profile
  - Customer Information
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**Order [23]**

- Orders Details
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  - Orders Selection
  - Tour Information
  - Additional Information
  - Counselor Questions
  - Summary
- Shipment
  - Create New Shipment
  - Current Shipments
    - 1-HHG
      - Pickup & Delivery

**Shipment Submit**


PPSO Outbound Supervisor: [Bernardo, Steven -- KKFA]

Customer: [Papi, Big -- United States Air Force -- 375915384]

Please review the forms for accuracy. Once reviewed and any changes completed, click submit button to complete the Customer's application.

**Forms Required**

You will need Acrobat Reader version 8.0 or earlier to view or print these forms in Portable Document Format (PDF).

 [Get ADOBE READER](#)

DD Form 1299 (Application for Shipment and/or Storage of Personal Property) [View & Print](#)

DD Form 1797 (Personal Property Counseling Check list) [View & Print](#)

These forms may be printed for review before submission. These forms are considered to be a DRAFT until a counselor has reviewed and Submitted the Shipment request.

<< Previous Submit

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# DD Form 1299



Note the Scheduled Date for Delivery in block 12 of the DD Form 1299 has populated the “estimated shipment arrival at destination date”. (which is an average transit time for all codes of service in the channel) So now we have an estimated date that is labeled as an actual scheduled date. We have seen numerous cases of the customer assuming this is their RDD.

https://dpstest.sddc.army.mil/counseling/shipmentForm.srvlet?formId=DD1299&shpSeqId=53373 - Windows Internet Explorer

<b>APPLICATION FOR SHIPMENT AND/OR STORAGE OF PERSONAL PROPERTY</b> <i>(Read Privacy Act Statement on back before completing form.)</i>		1. DATE PREPARED (YYYYMMDD) 20130108		2. SHIPMENT NUMBER 1 / 1 HHG	
3. NAME OF PREPARING OFFICE CPPSO-GRAFENWOEHR		4. TO (Responsible Origin Personal Property Shipping Office) a. NAME JPPSO-COLORADO SPRINGS, CO b. ADDRESS (Street, Suite Number, City, State, ZIP Code) JPPSO-COS 131 S. TEJON ST., SUITE 800 COLORADO SPRINGS, CO 80903			
5. NAME OF DESTINATION PERSONAL PROPERTY SHIPPING OFFICE CPPSO-GRAFENWOEHR		6. MEMBER OR EMPLOYEE INFORMATION a. NAME (Last, First, Middle Initial) Papi, Big WD b. RANK/GRADE COL/O-6 c. SSN XXX-XX-5384 d. AGENCY United States Air Force			
7. REQUEST ACTION BE TAKEN TO TRANSPORT OR STORE THE FOLLOWING: a. HOUSEHOLD GOODS/UNACCOMPANIED BAGGAGE/ITEMS/NO. OF CONTAINERS (Enter quantity estimate) (1) POUNDS 10000 (2) POUNDS OF PROFESSIONAL BOOKS, PAPERS, AND EQUIPMENT (PBP&E) (Enter "NONE" if not applicable) 200 (3) EXPENSIVE AND VALUABLE ITEMS (Number of cartons) b. MOBILE HOME INFORMATION (Enter dimensions in feet and inches) (1) SERIAL NUMBER (2) LENGTH (3) WIDTH (4) HEIGHT (5) TYPE EXPANDO (Describe) c. MOBILE HOME SERVICES REQUESTED (X as applicable) <input type="checkbox"/> CONTENTS PACKED <input type="checkbox"/> MOBILE HOME BLOCKED <input type="checkbox"/> MOBILE HOME UNBLOCKED <input type="checkbox"/> STORED AT ORIGIN <input type="checkbox"/> STORED AT DESTINATION 8. THIS SHIPMENT/STORAGE IS REQUIRED INCIDENT TO THE FOLLOWING CHANGE OF STATION ORDERS: a. TYPE ORDERS (X one) <input checked="" type="checkbox"/> PERMANENT <input type="checkbox"/> TEMPORARY b. ISSUED BY AF c. NEW DUTY ASSIGNMENT Graf d. DATE OF ORDERS (YYYYMMDD) 20121203 e. ORDERS NUMBER 23 f. PARAGRAPH NO. g. IN TRANSIT TELEPHONE NO. (Include Area Code) 5555555555 h. IN TRANSIT ADDRESS (Street, Apartment Number, City, State, ZIP Code) Boston Home BOURNE, MA 02532 9. PICKUP (ORIGIN) INFORMATION a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code) (If a mobile home park, include mobile home court name) CO Home COLORADO SPRINGS, CO 80901 b. TELEPHONE NUMBER (Include Area Code) 5555555555 / steven.r.bernardo.civ@mail.mil 10. DESTINATION INFORMATION a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code) (If a mobile home park, include mobile home court name) OS Home GRAFENWOHR, GERMANY 5555555555 b. AGENT DESIGNATED TO RECEIVE PROPERTY none 11. EXTRA PICKUP/DELIVERY ADDRESS (If applicable) N/A 12. SCHEDULED DATE FOR (YYYYMMDD) a. PACK 20130129 b. PICKUP 20130131 c. DELIVERY 20130325 13. REMARKS consumables est. 0 lbs. Front Load Washer/Dryer, Pounds of Spouse's Professional Books, Papers and Equipment (PBP&E): 150. Occupation: Teacher					



# DD Form 1797



## DD Form 1797

The RDD listed using the members desired delivery date.

DPS uses these dates on the 1299 and 1797 because the RDD has not yet been established.

This should be pointed out to the customer.

https://dpstest.sddc.army.mil/counseling/ShipmentFormServlet?formId=DD1797&shipSeqId=53373 - Windows Internet Explorer

ROUTINE USE(S): Information contained in this system of records may be provided to a carrier, for the purpose of helping to resolve or adjudicate claims brought by Defense Transportation System users.

DISCLOSURE: Voluntary; however, failure to provide the requested information may delay settlement of a claim.

1. NAME (Last, First, Middle Initial) Papi, Big	2. SOCIAL SECURITY NUMBER XXX-XX-5384	3. GRADE/RANK/RATING COL/O-6
4. ISSUING AUTHORITY AF	5. ORDER NUMBER AND PARAGRAPH 23	6. DATE (YYYYMMDD) 20121203

7. CHECKLIST (Record special instructions on back)

PART I - HOUSEHOLD GOODS		PART II - UNACCOMPANIED BAGGAGE (Continued)	
X (1) Entitlements under the order described above (number of shipments, authorized destination, etc.)	N/A	(7) Items of extraordinary value.	N/A
X (2) Weight allowances: PCS 18000 TDY 800	N/A	(8) Whom to contact in the event of loss or damage.	N/A
X (3) Weight restriction at new duty station, if any.	N/A	(9) VIP - Very Important Papers (the importance of documentation).	N/A
X (4) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).	N/A	(10) Member's responsibility to complete and turn in quality control form.	N/A
X (5) Pickup date and required delivery date as determined by requirements of the member: PUD 20130131 RDD 20130314	N/A	(11) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).	N/A
N/A (6) Mode/method of shipment, including name of carrier if known.	N/A	(12) Unauthorized items and disposal of useless items.	N/A
X (7) Unauthorized items and disposal of useless items.	N/A	(13) Professional books, papers, and equipment.	N/A
X (8) Professional books, papers, and equipment.	N/A	(14) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.	N/A
N/A (9) Member's responsibility to prepare and submit a complete DD Form 1701, Inventory of Household Goods.	N/A	(15) Procedure to designate agent to release property or accept property in absence of member and use of Power of Attorney or informal letter of authority.	N/A
X (10) Servicing/deservicing appliances.	N/A	PART III - NONTEMPORARY STORAGE	
X (11) Temporary storage (contractual or intranet).	N/A	(1) Entitlements under this order, special services, etc.	N/A
X (12) Checking inventory at origin and destination, noting discrepancies on reverse of PPGBL, DD Form 619, and carrier's inventory prior to signing.	N/A	(2) Included as part of HHG weight allowance when stored at Government expense.	N/A
X (13) Checking DD Form 619 prepared by carrier at origin for complete accuracy of information recorded thereon.	N/A	(3) Where stored and for how long.	N/A
X (14) Member's responsibility to sign delivery documents and release them to carrier immediately upon delivery of property and completion of delivery services and annotation of discrepancies.	N/A	(4) Pickup date.	N/A
X (15) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.	N/A	(5) Appliance servicing.	N/A
X (16) Member's responsibility to contact origin and destination ITOs if there is any change in orders or there are other factors that could affect delivery of the shipment.	N/A	(6) Checking inventory at time of pickup.	N/A
X (17) Extra pickup or delivery charges, when applicable.	N/A	(7) What documentation given to member and its importance to him.	N/A
X (18) Procedure to designate agent to release property or accept property in absence of member and use of Power of Attorney or informal letter of authority.	N/A	(8) Items of extraordinary value, excess weight/cost.	N/A
	N/A	(9) Member's responsibility to reimburse the Government for any excess costs occasioned by this/these shipment(s).	N/A
	N/A	(10) Unauthorized items and disposal of useless items.	N/A
	N/A	(11) Professional books, papers and equipment.	N/A
	N/A	(12) Member's responsibility to contact the destination ITO immediately upon arrival to give a point of contact for the ITO when property arrives.	N/A
	N/A	(13) Procedure to designate agent to release property or accept property in	N/A





# PPSO Route and Award



After the shipment has been submitted, we go to the PPSO routing Queue for route and award

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https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=2eC9TRSkLX0uCXvh.BAu

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V3

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Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking **Shipment Mgmt** DPS User Satisfaction Consignment Gui

Show: Shipment Mgmt Tuesday, January 08, 2013 6:43:19 PM Reports Saved Queries: HELP

**Main**

- Outbound Management
  - Route Shipments
  - Award Shipments
  - Premove Surveys
  - Pending
  - Preapprovals
  - Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- SIT Management
- Shipment Requests and Corrections
- QA Management
- Administration
- Search/Reports

## Route Shipments

Click the column header to sort the list by that column. Use the Display Count dropdown to select the number of rows to display on the page. Use the arrows and page number links at the bottom to scroll between the pages.

Last Name:

SSN/EIN:

Filter Clear Refresh

Status	Route Shipment	View/Edit Shipment	Customer Name	Customer SSN	Orders Number	Shipment Number	Requested Pickup Date	Short Fuse	Shipment Type	Rate Type	Channel
Reviewed by Counselor and Approved to go to Route/Book	Route	View/Edit	Three, Army3	XXX-XX-9853	sep4-2	1	2008-09-11	No	HHG	STANDARD	
Reviewed by Counselor and Approved to go to Route/Book	Route	View/Edit	Papi, Big	XXX-XX-5384	23	1	2013-01-31	No	HHG	STANDARD	US74 To GE

Rows Per Page: 10 Rows Per Page

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# PPSO Route Queue



This is the first screen in the RDD process where an estimated RDD will first appear using the transit time from the DPS loaded transit tables for the code of service selected, which is a code 4. The Route screen shows an estimated RDD of 2013-04-08, This will be the RDD that the TSP accepts when awarded the shipment.

It must be noted the customer has never seen the transit time based upon the actual code of service. The date of 08 April would have no meaning to the customer unless it is explained to them prior to and during the pre-move survey.

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https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=2eC9TRSkLX0uCXvh.BAui

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Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Shipment Mgmt Tuesday, January 08, 2013 6:46:05 PM Reports Saved Queries: HELP

**Main**

- Outbound Management
  - Route Shipments
  - Award Shipments
  - Pending
  - Preapprovals
  - Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- SIT Management
- Shipment Requests and Corrections
- QA Management
- Administration
- Search/Reports

**Route A Shipment**

Customer Name: Papi, Big

Customer SSN: XXX-XX-5384

Orders Number: 23

Service Branch: Air Force

Counseling Date: 2013-01-08

Requested Earliest Pack Date: 2013-01-29

Requested Pickup Date: 2013-01-31

Requested Latest Pickup Date:

Requested Delivery Date: 2013-03-14

Estimated Weight: 10000

Shipment Market: HHG

Shipment Type: HHG

Delivery Country: GM

Channel: US74

Select the Code Of Service desired (only 1 selection allowed), and then click the Submit Code Of Service Button

Estimated Cost(s) are based on an average of all TSP rates for the channel-cos. Rates for DPM type shipments are not available currently.

Selected	COS	Estimated Cost	Transit Time (Days)	Estimated RDD
Selected	4	4589.6	67	2013-04-08
Not Selected	T	4450.4	69	2013-04-10
Not Selected	HF	N/A	transit time not found	transit time not found

Submit Code Of Service

Back

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# PPSO Route Queue



Shipment has now been Routed by the PPSO.

Dates have been established showing an estimated RDD of 08 April = transit time

The members desired delivery date is now re-labeled as the "requested" delivery date of 14 March

DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=2eC9TRSkLX0uCXvh.BAur

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V3

Defense Personal Property System (DPS) Unclassified//FOUO-Privacy Act Applies

Home Site Map Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Shipment Mgmt Tuesday, January 08, 2013 6:53:17 PM Reports Saved Queries: HELP

**Shipment Routed**

Click Save and Continue to complete the routing of this shipment.

Save and Continue Back

Customer Name: Papi, Big  
Customer SSN: XXX-XX-5384  
Orders Number: 23  
Service Branch: Air Force  
Counseling Date: 2013-01-08  
Requested Earliest Pack Date: 2013-01-29  
Requested Pickup Date: 2013-01-31  
Requested Latest Pickup Date: 2013-03-14  
Requested Delivery Date: 2013-04-08  
Transit Time: 67  
Estimated RDD: 2013-04-08  
Estimated Weight: 10000  
Shipment Market: IHG  
Shipment Type: IHG

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Done Trusted sites | Protected Mode: Off 100%



# PPSO Award Queue



DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=2eC9TRSkLX0uCXvh.BAui

Live Search

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V3

Defense Personal Property System (DPS) Unclassified//FOUO-Privacy Act Applies Home Site Map Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking Shipment Mgmt DPS User Satisfaction Consignment Gui

Show: Shipment Mgmt Tuesday, January 08, 2013 6:55:49 PM Reports Saved Queries: HELP

**Main**

- Outbound Management
  - Route Shipments
  - Award Shipments
  - Premove Surveys
  - Pending
  - Preapprovals
  - Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- SIT Management
- Shipment Requests and Corrections
- QA Management
- Administration
- Search/Reports

**Award Shipments**

Click the column header to sort the list by that column. Use the Display Count dropdown to select the number of rows to display on the page. Use the arrows and page number links at the bottom to scroll between the pages.

Last Name:

SSN/EIN:

Filter Clear Refresh

Status	Award Shipment	View/Edit Shipment	Customer Name	Customer SSN	Orders Number	Requested Pack Date	Requested Pickup Date	Requested Latest Pickup Date	Short Fuse	Shipment Type	Rate Type	Chan
Transportation Service Provider (TSP) Selection	Award	View/Edit	Papi, Big	XXX-XX-5384	23	2013-01-29	2013-01-31		No	HHG	STANDARD	US74 GE

Rows Per Page: 10 Rows Per Page

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# PPSO Award Queue



DPS - Test - 1.5.1.950 - V3 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=2eC9TRSkLX0uCXvh.BAui

Live Search

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V3

Defense Personal Property System (DPS) Unclassified//FOUO-Privacy Act Applies Home Site Map Log Out

Home 2DMSL DPS Analytics Customer Surveys Forms Rates Counseling Tracking **Shipment Mgmt** DPS User Satisfaction Consignment Gui

Show: Shipment Mgmt Tuesday, January 08, 2013 6:59:37 PM Reports Saved Queries: HELP

**Main**

- Outbound Management
  - Route Shipments
  - Award Shipments
  - Premove Surveys Pending
  - Preapprovals Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- SIT Management
- Shipment Requests and Corrections
- QA Management
- Administration
- Search/Reports

**The Shipment Has Been Awarded To AAA SYSTEMS, INC. (AAAS)**

Please click the **Save and Continue** button below to complete the transaction.

Customer Name:	Papi, Big	Save and Continue
Orders Number:	23	Back
Requested Earliest Pack Date:	2013-01-29	
Requested Pickup Date:	2013-01-31	
Requested Latest Pickup Date:		
Requested Delivery Date:	2013-03-14	
RDD:	2013-04-08	
Estimated Weight:	10000	
Shipment Type:	HHG	
Shipment Market:	iHHG	
Channel:	US74 To GE	
Code Of Service:	4	
TSP:	AAAS	

Still in the PPSO award queue  
Shipment has been awarded to a TSP  
Requested (desired) delivery date shows 14 March  
Note the estimated RDD or 08 April is now labeled as the RDD

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# TSP Award Queue



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=qzCvuvHveOAHol0H2Cv

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified/FOUO-Privacy Act Applies Home Site Map Log Out

2DMSL DPS Analytics Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Clair

Show: Shipment Mgmt Tuesday, January 08, 2013 7:10:22 PM Reports Saved Queries: HELP

### Main

- Shipment Awards/Offers
  - Standard Shipment Awards
  - Special Solicitation Shipment Awards
  - Short-Fuse Offers
  - Special Awards (OTO)
  - Volume Move Awards
  - Blackouts Schedule
- Outbound Management
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

### Standard Shipment Awards

Click the column header to sort the list by that column. Use the Display Count dropdown to select the number of rows to display on the page. Use the arrows and page number links at the bottom to scroll between the pages.

Status	Award Response	View Shipment	Customer Name	Customer SSN	Requested Pack Date	Requested Pickup Date	Requested Latest Pickup Date	Required Delivery Date	Shipment Type	Channel	Code Of Service
Awarded to tsp	Respond	View	Papi, Big	XXX-XX-5384	2013-01-29	2013-01-31		2013-04-08	HHG	US74 To GE	4

Rows Per Page: 10 Rows Per Page

1 Shipments found, displaying 1 shipments, from 1 to 1. Page 1 / 1

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https://dpstest.sddc.army.mil/shipmentmanager/jspfaces/tsp/offers/StandardOffers.faces Trusted sites Protected Mode: Off 100%

We are now if the TSP Award Queue  
Note the RDD shown is 08 April 2013



# TSP Award Queue

DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=qzCvuvHveOAHol0H2Cv

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified/FOUO-Privacy Act Applies [Home](#) [Site Map](#) [Log Out](#)

2DMSL [DPS Analytics](#) [Customer Surveys](#) [Rates](#) [TSPQP Form History](#) [Tracking](#) [Shipment Mgmt](#) [Best Value Scoring](#) [DPS User Satisfaction](#) [Clair](#) [HELP](#)

Show: [Shipment Mgmt](#) [Reports](#) [Saved Queries:](#)

Tuesday, January 08, 2013 7:14:07 PM

## Standard Shipment Award

**Customer Name:** Papi, Big

**Requested Pickup Date:** 2013-01-31

**Requested Delivery Date:** 2013-03-14

**RDD:** 2013-04-08

**Estimated Weight:** 10000

**Shipment Type:** HHG

**Shipment Market:** IHHG

**Channel:** US74 To GE

**Code Of Service:** 4

This shipment has been awarded. Click the **Accept** button below to accept the shipment. Although refusal of this shipment is allowed, it may result in suspension in this shipment market.

### Primary Pickup and Delivery Locations

Location	Street	City	State	County	Zip	Country
PRIPCK	CO Home	COLORADO SPRINGS	CO	EL PASO	80901	US
PRIDLV	OS Home	GRAFENWOHR				GM

[Accept Shipment](#)

[Refuse Shipment](#)

[Back](#)

Before accepting the shipment, the TSP sees both the Requested (desired) Delivery date and the RDD. Now the TSP knows that the transit time for the shipment to destination in 08 April, and more importantly they know the members desired delivery date of 14 March.

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# TSP Award Queue

DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=quzCvuvHveOAHol0H2Cv

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified//FOUO-Privacy Act Applies Home Site Map Log Out

2DMSL DPS Analytics Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Clair

Show: Shipment Mgmt Tuesday, January 08, 2013 7:17:17 PM Reports Saved Queries: HELP

**Shipment Award Accepted - Finished**

**Main**

- Shipment
  - Awards/Offers
    - Standard Shipment Awards
    - Special Solicitation Shipment Awards
    - Short-Fuse Offers
    - Special Awards (OTO)
    - Volume Move Awards
    - Blackouts Schedule
  - Outbound Management
  - Inbound Management
  - Shipment Requests and Corrections
  - Warnings and Suspensions
  - Search/Reports

**Customer Information:**

- Customer Name: Papi, Big
- Customer SSN: XXX-XX-5384
- Service Branch: Air Force
- Order Number: 23
- Order Type: Permanent Change of Station

**Shipment Information:**

- Shipment Type: iHHG
- BL/GBL Number: KKFA0000702
- Channel: US74 To GE
- Code Of Service: 4
- TSP SCAC: AAAS
- TSP Name:
- Pickup Agent: MA M&S
- Actual Pickup Date:
- Delivery Agent: PA M&S**
- Required Delivery Date: 2013-04-08
- Planned/Agreed Delivery Date:
- Earliest Delivery Date:
- Direct Delivery: N

**This shipment has been accepted. Click the continue button below to return to the Award Queue.**

**Continue**

Shipment has been accepted with an RDD of 08 April  
At this point the Planned/agreed delivery date is blank.  
This date will automatically be populated with the customers desired delivery date for the pre-move survey.

Done

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# TSP Pre-move Survey



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https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=pzSKorNN37c5KD-ZAvOPi

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified/FOUO-Privacy Act Applies

Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 7:22:28 PM Reports Saved Queries: HELP

### Pre-move Surveys

Click the column header to sort the list by that column. Use the Display Count dropdown to select the number of rows to display on the page. Use the arrows and page number links at the bottom to scroll between the pages.

GBL:

Last Name:

SSN/EIN:

Filter Clear Refresh

Status	Pre-move Survey	Preapproval	View/Edit Shipment	BL/GBL	Customer Name	Customer SSN	Orders Number	Requested Pack Date	Requested Pickup Date	Planned Pack Date	Planned Pickup Date	Required Delivery Date	Shipment Type	CI
Offer Accepted and Pre-survey Pending	<a href="#">Enter Pre-survey</a>		<a href="#">View/Edit</a>	KKFA0000702	Papi, Big	XXX-XX-5384	23	2013-01-29	2013-01-31			2013-04-08	HHG	U: GI

Rows Per Page: 10 Rows Per Page

Navigation: << < > >>

1 Shipments found, displaying 1 shipments, from 1 to 1. Page 1 / 1

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# TSP Pre-move Survey



It is during the pre-move that the customer and the TSP will negotiate pack, pick up, and the RDD. This process is vital to successfully set up and accomplish the move. On this screen the planned/agreed delivery date is automatically populated with the customers desired delivery date of 14 March, and the RDD shown is 08 April. By first considering the needs of the customer, and taking into account the capabilities of the TSP to deliver the shipment as close to that time as possible, a mutual agreement between the customer and TSP can be reached.

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWEPL=1&\_gn=pz5KorNIN37c5KD-ZAVOPi

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS)

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Shows: Shipment Mgmt Tuesday, January 08, 2013 7:23:14 PM Reports Saved Queries: HELP

Main

- Shipment Awards/Others
- Outbound Management
  - Premove Surveys
  - Pending
  - Preapprovals Pending
  - Outbound Shipments
  - SIT-@Origin
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

Customer Name: Papi, Big Location: PRIPCK Street: CO Home City: COLORADO SPRINGS State: CO County: EL PASO Zip: 80901 Country: US

BL Number: KKFA0000702 Location: PRIDLV Street: OS Home City: GRAPENWOHR State: CO County: EL PASO Zip: 80901 Country: US

Enter Premove Survey Information

Planned/Agreed Packing Begin Date (yyyy-mm-dd): 2013-01-29

Planned/Agreed Pickup Date (yyyy-mm-dd): 2013-01-31

Planned/Agreed Latest Pickup Date (yyyy-mm-dd):

Customer Planned Destination Arrival Date (yyyy-mm-dd):

Customer Housing Availability

Planned/Agreed Delivery Date (yyyy-mm-dd): 2013-03-14

Latest Delivery Date (yyyy-mm-dd):

Required Delivery Date (yyyy-mm-dd): 2013-04-08

Premove Survey Method: In Person (I)

Estimated Weight: 0

Submit Pre-survey Items

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This date is the customers desired delivery date

RDD (at the time of award)



# Pre-Move Survey Dates



All date fields in the premove can be edited by the TSP during pre-move.

The planned/Agreed delivery date is the key field used to set the final and actual RDD. This date is directly linked to the RDD field and whatever this date shows will actually become the RDD

For this shipment, the TSP and customer have agreed on the current planned/agreed delivery date of 14 March. Once the TSP clicks the submit presurvey survey items button, the planned/agreed delivery date will become the RDD.

DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=pzSKorNN37c5KD-ZAvOPi

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS)

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Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 7:27:08 PM Reports Saved Queries: HELP

Main

- Shipment Awards/Others
- Outbound Management
  - Premove Surveys
  - Pending
  - Preapprovals Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

Customer Name: Papl. Big Location Street City State County Zip Country

BL Number: KICFA0000702 PRIPCK CO Home COLORADO SPRINGS CO EL PASO 80901 US

PRIDLV OS Home GRAFENWOHR GM

Enter Premove Survey Information

Planned/Agreed Packing Begin Date (yyyy-mm-dd): 2013-01-29

Planned/Agreed Pickup Date (yyyy-mm-dd): 2013-01-31

Planned/Agreed Latest Pickup Date (yyyy-mm-dd): 2013-01-31

Customer Planned Destination Arrival Date (yyyy-mm-dd): 2013-03-13

Customer Housing Availability date (yyyy-mm-dd): 2013-03-13

Planned/Agreed Delivery Date (yyyy-mm-dd): 2013-03-14

Earliest Delivery Date (yyyy-mm-dd): 2013-03-14

Latest Delivery Date (yyyy-mm-dd): 2013-04-08

Required Delivery Date (yyyy-mm-dd): 2013-04-08

Premove Survey Method: In Person (I)

Estimated Weight: 10000

Submit Presurvey Items

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# Pre-Move Survey Complete



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=pzSKorNN37cSKD-ZAvOPi

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

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Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 7:47:47 PM

Enter Additional Preapproval Items

Print BL/GBL

Location	Street	City	State	County	Zip	Country
PRIPCK	CO Home	COLORADO SPRINGS	CO	EL PASO	80901	US
PRIDL	OS Home	GRAFENWOHR				GM

**Presurvey Information**

Survey Method: I

Packing Begin Date: 2013-01-29

Planned Pickup Date: 2013-01-31

Required Pickup Date: 2013-01-31

Customer Planned Destination Arrival Date (yyyy-mm-dd): 2013-03-13

Customer Housing Availability Date (yyyy-mm-dd): 2013-03-13

Planned/Agreed Delivery Date (yyyy-mm-dd): 2013-03-14

Required Delivery Date (based on pickup date): 2013-03-14

Earliest Delivery Date (yyyy-mm-dd): 2013-03-14

Latest Delivery Date (yyyy-mm-dd): 2013-04-08

Required Delivery Date (yyyy-mm-dd): 2013-03-14

Estimated Weight: 10000

Return To Premove Survey Queue

Back

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Done

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90%

TSP Shipment Pre-Survey  
Completed screen  
The RDD has been changed to  
March 14





# Customer RDD Notification



- Information related to your shipment scheduled to be picked up on Thursday, January 31, 2013 from COLORADO SPRINGS, CO shipping to GRAFENWOHR, GERMANY moved under BL number (KKFA0000702) has been modified.
- 
- 1. The following information has been recently changed:
- Required Delivery Date Changed to: Thursday, March 14, 2013
- 
- 2. Should you have a question concerning this information, contact your Transportation Office, Transportation Service Provider (TSP), or local servicing agent.
- 
- Origin Transportation Office Phone:
- 
- Destination Transportation Office Phone:
- (AAAS) AAA SYSTEMS, INC.
- Primary Phone: 4256739010
- Secondary Phone: 8003425775
- 
- The local servicing agent handling your shipment is;
- 
- Origin Servicing Agent: MA M&S Phone: 5555555555
- 
- Destination Servicing Agent: PA M&S Phone: 5555555555
- 
- "The information contained in this email may contain Privacy Act information and is therefore protected under the Privacy Act of 1974." Failure to protect Privacy Act information could result in a \$5,000 fine.

Because the RDD changed during the pre-move survey, an e-mail notification is sent to the customer. This is automatic any time the RDD is changed.



# Change the RDD



After the pre-move, if for some reason the RDD needs to be changed prior to the GBL being printed, the TSP can change the RDD, either by updating the pre-move survey, or from the view edit shipment information page.

At no time should this be accomplished without the customers or PPSO's knowledge. Remarks must be made in shipment management to help document any such actions.

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=pzSKorNN37c5KD-ZAvOPi

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DPS - Test - 1.5.1.950 - V4

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Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking **Shipment Mgmt** Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Wednesday, January 08, 2013 8:10:33 PM Reports Saved Queries: HELP

**Main**

- Shipment Awards/Offers
- Outbound Management
  - Remove Surveys
  - Pending
  - Preapprovals Pending
  - Outbound Shipments
  - SIT @Origin
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

**View/Edit Shipment Information**

**Primary Information:**

Customer Name:	Papi, Big
Customer SSN:	XXX-XX-5384
Service Branch:	Air Force
BL Number:	KKFA0000702
Shipment Type:	HHG
Shipment Market:	IHHG
Origin GBLOC:	KKFA
Destination GBLOC:	WKAS
Releasing Agent:	
Receiving Agent:	

**Shipment Dates:**

Requested Pack Date:	2013-01-29
Requested Pickup Date:	2013-01-31
Requested Latest Pickup Date:	
Requested Delivery Date:	2013-03-14
Planned Pack Date:	2013-01-29
Planned Pickup Date:	2013-01-31
Planned Latest Pickup Date:	2013-01-31
Planned Delivery Date:	2013-03-14
Actual Pack Date:	
Actual Pickup Date:	
Actual Delivery Date:	
Scheduled Delivery Date:	
Required Delivery Date:	2013-03-14

**TSP and Servicing Agent Info:** [Edit Servicing Agents](#)

TSP SCAC:	AAAS
Origin Servicing Agent:	MA M&S
Origin Servicing Agent Phone Number:	5555555555
Destination Servicing Agent:	PA M&S
Destination Servicing Agent Phone Number:	5555555555

**Customer Contact Information:** [Edit Customer Contact](#)

**Weights:** [Edit Weights](#)

[Edit Dates](#)

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# Change the RDD



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File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

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Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 8:11:18 PM Reports Saved Queries: HELP

**Main**

- Shipment Awards/Offers
- Outbound Management
  - Remove Surveys
  - Pending
  - Preapprovals Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

### Edit Shipment Dates

**Shipment Requested Dates**

Requested Pack Date:	2013-01-29
Requested Pickup Date:	2013-01-31
Requested Latest Pickup Date:	
Requested Delivery Date:	2013-03-14

**Shipment Planned Dates**

After modifying the planned dates, click the Update Planned Dates button to commit the changes

Planned Pack Date:	2013-01-29
Planned Pickup Date:	2013-01-31
Planned Latest Pickup Date:	2013-01-31
Customer Planned Destination Arrival Date (yyyy-mm-dd):	2013-03-13
Customer Housing Availability Date (yyyy-mm-dd):	2013-03-15
<b>Planned/Agreed Delivery Date (yyyy-mm-dd):</b>	<b>2013-03-14</b>

From edit shipment dates, the RDD is changed by updating the planned/agreed delivery date

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Done Trusted sites | Protected Mode: Off 90%



# Change the RDD



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=pzSKorNN37c5KD-ZAvOPi

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

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Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 8:17:40 PM Reports Saved Queries: HELP

**Main**

- Shipment Awards/Offers
- Outbound Management
  - Remove Surveys
  - Pending
  - Preapprovals Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

Requested Latest Pickup Date:

Requested Delivery Date:

**Shipment Planned Dates**

After modifying the planned dates, click the Update Planned Dates button to commit the changes

Planned Pack Date:

Planned Pickup Date:

Planned Latest Pickup Date:

Customer Planned Destination Arrival Date (yyyy-mm-dd):

Customer Housing Availability Date (yyyy-mm-dd):

Planned/Agreed Delivery Date (yyyy-mm-dd):

Update Planned Dates

Back

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The TSP enters a new Planned/agreed delivery date of 28 March and clicks "Update Planned Dates"



# Change the RDD



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=pzSKorNN37c5KD-ZAvOPi

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified/FOUO/Privacy Act Applies

Home Site Map Log Out

Customer Surveys Rates TSPQP Form History Tracking **Shipment Mgmt** Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 08, 2013 8:24:09 PM Reports Saved Queries: HELP

### View/Edit Shipment Information

**Main**

- Shipment Awards/Offers
- Outbound Management**
  - Remove Surveys
  - Pending
  - Preapprovals Pending
  - Outbound Shipments
  - SIT@Origin
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/Reports

Primary Information:	
Customer Name:	Papi, Big
Customer SSN:	XXX-XX-5384
Service Branch:	Air Force
BL Number:	KKFA0000702
Shipment Type:	HHG
Shipment Market:	ihHG
Origin GBLOC:	KKFA
Destination GBLOC:	WKAS
Releasing Agent:	
Receiving Agent:	

TSP and Servicing Agent Info: <a href="#">Edit Servicing Agents</a>	
TSP SCAC:	AAAS
Origin Servicing Agent:	MA M&S
Origin Servicing Agent Phone Number:	5555555555
Destination Servicing Agent:	PA M&S
Destination Servicing Agent Phone Number:	5555555555

Customer Contact Information: <a href="#">Edit Customer Contact</a>	
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Shipment Dates: <a href="#">Edit Dates</a>	
Requested Pack Date:	2013-01-29
Requested Pickup Date:	2013-01-31
Requested Latest Pickup Date:	
Requested Delivery Date:	2013-03-14
Planned Pack Date:	2013-01-29
Planned Pickup Date:	2013-01-31
Planned Latest Pickup Date:	2013-01-31
Planned Delivery Date:	2013-03-28
Actual Pack Date:	
Actual Pickup Date:	
Actual Delivery Date:	
Scheduled Delivery Date:	
Required Delivery Date:	2013-03-28

From View/Edit, the shipment record now shows the RDD has been changed to 28 March

Weights: <a href="#">Edit Weights</a>	
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# Print GBL



DPS - Test - 1.5.1.950 - V4 - Windows Internet Explorer

https://dpstest.sddc.army.mil/finsechannel\_enu/start.swe?SWECmd=Login&SWEPL=1&\_sn=MOUyvvFnNcy8ETTsm5d

File Edit View Favorites Tools Help

DPS - Test - 1.5.1.950 - V4

Defense Personal Property System (DPS) Unclassified/FOUO-Privacy Act Applies Home Site Map Log Out

Rates TSPQP Form History Tracking Shipment Mgmt Best Value Scoring DPS User Satisfaction Claims Consignment Guide TSP Agents/Reps

Show: Shipment Mgmt Tuesday, January 15, 2013 2:44:22 PM Reports Saved Queries: HELP

**Main**

- Shipment
- Awards/Offers
- Outbound Management
- Inbound Management
- Shipment Requests and Corrections
- Warnings and Suspensions
- Search/ Reports
  - Find Shipments/Customer
  - Reports
  - Print Forms (BL/GBL, etc.)

**Print BL/GBL**

Customer Name:	Papi, Big
Orders Number:	23
Planned Pickup Date:	2013-01-31
Planned Delivery Date:	2013-03-28
RDD:	2013-03-28
Shipment Type:	HHG
Channel:	US74 To GE
Code Of Service:	4
BL/GBL Number:	KKFA0000702
TSP:	AAAS

This is the first time the BL/GBL for this shipment has been printed. Click the Confirm Original BL/GBL Print button below to print the shipment BL/GBL, which will display ORIGINAL on the top of the form. All subsequent printings will not display this.

Note that once the Confirm Original BL/GBL Print is clicked, the TSP will no longer be able to edit the associated shipment information (i.e. pre-move survey information)

[Confirm Original BL/GBL Print](#)

The original copy of this BL/GBL has not been printed by the TSP Master. You will not be able to request a copy of the BL/GBL until the TSP Master has printed the original copy. Please contact your TSP Master.

Note: The TSP Master is the only user that can print the Original GBL.

The TSP prints the GBL with an RDD of 28 March

Unclassified/FOUO-Privacy Act Applies

Trusted sites | Protected Mode: Off | 100%





# GBL Print



The GBL is the ONLY document that establishes the actual RDD. Any change to the RDD after this point can only be accomplished by issuing a GBL Correction SF1200.

https://dpstest.sddc.army.mil/shipmentmanager/formervlet?shipmentID=53373&formID=SF1203&origin - Windows Intern...  
https://dpstest.sddc.army.mil/shipmentmanager/formervlet?shipmentID... Live Search  
File Edit Go To Favorites Help  
https://dpstest.sddc.army.mil/shipmentmanager/form... Page Tools

U.S. GOVERNMENT BILL OF LADING				— PRIVATELY OWNED PERSONAL PROPERTY	ORIGINAL	B/L NO. KKFA0000702	
1. TRANSPORTATION AAA SYSTEMS, INC. COMPANY (S AGENT) (MA M&S) TENDERED TO				2. SCAC AAAS	3. SERVICE CODE 4	4. SHIPMENT NO. 1 / 1	5. DATE B/L PRINTED 20130115
6. REQUESTED PACKING DATE 20130129	7. REQUESTED PICKUP DATE 20130131	8. REQUIRED DELIVERY DATE 20130328	9. PRIVACY ACT DATA (5 USC 552a) THIS FORM SERVES AS A PROCUREMENT ACCOUNTABILITY AND PAYMENT FORM IN THE SHIPMENT OF PRIVATELY OWNED PERSONAL PROPERTY FOR THE ACCOUNT OF THE U.S. INFORMATION THEREON MAY BE USED TO PREPARE RELATED DOCUMENTS OR COLLECT EXCESS COSTS. DISCLOSURE OF INFORMATION IS VOLUNTARY BUT ITS ABSENCE MAY PRECLUDE SHIPMENT OR PROPERTY.				
13. EXTRA PICKUP/DELIVERY (Complete address) SERVICE NOT APPLICABLE			10. PROPERTY OWNER'S NAME, SOCIAL SECURITY NO., RANK AND PAY GRADE Papi, Big XXX-XXX-5384 COL/O-6 WD Graf				
			11. AUTHORITY FOR SHIPMENT (Order No. par. No., HQ) 23 AF		12. DATE OF ORDER 20121203		
			14. DEPARTMENT/AGENCY United States Air Force		15. TRANSPORTATION CONTROL NO.		
16. RECEIVED BY THE TRANSPORTATION COMPANY NAMED ABOVE, THE PROPERTY HERINAFTER DESCRIBED, IN APPARENT GOOD ORDER AND CONDITION (CONTENTS AND VALUE UNKNOWN), TO BE FORWARDED TO DESTINATION BY THE SAID COMPANY AND CONNECTING LINES, THERE TO BE DELIVERED IN LIKE GOOD ORDER AND CONDITION TO SAID CONSIGNEE. THIS BILL OF LADING IS GOVERNED BY THE REGULATIONS RELATING THERETO AS PUBLISHED IN TITLE 41, PART 100-118 OF THE CODE OF FEDERAL REGULATIONS. TERMS AND CONDITIONS ARE ALSO CONTAINED IN THE TENDER OF SERVICE.				17. FULL NAME OF SHIPPER JPPSO-COLORADO SPRINGS, CO			
18. CONSIGNEE (Name and destination delivery address) (See block 13.) Papi, Big COL/O-6 Graf OS Home GRAFENWOHR, GERMANY GE				19. FROM (Complete address of point of pickup) (See block 13.) CO Home COLORADO SPRINGS, CO 80901			
20. RESPONSIBLE DESTINATION INSTALLATION/OFFICE CP950-GRAFENWOHR BLDG 540/542 Gettysburg Ave GRAFENWOHR, APO 09114 GERMANY				GBLOC: WKAS		21. BILL CHARGES TO (DEPT./AGCY./BUR./OFF., AND COMPLETE MAILING ADDRESS) US Bank PowerTrack Minneapolis, MN 800-417-1844 PowerTrack@usbank.com	
22. VIA (Names of Interlining carriers)			23. FOR CARRIER USE ONLY- WAYBILL/FREIGHT BILL NO.		24. APPROPRIATION CHARGEABLE SDN: 1234 ADN: 5678 DI: 57 TAC: 575		
25. REMARKS (Special services, use reverse) For Export.							



# Domestic



- The process is the same for a domestic shipment except for:
  - Upon award, customers desired delivery date will already be populated as the RDD. The transit time is not visible to the TSP at the premove survey





# SUMMARY

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- The RDD process in DPS will use 5 different dates to help create the RDD.
- The customers desired delivery date is the most important date used to establish the RDD.
- PPSO's and TSP's must communicate with the customer to ensure the RDD is understood.
- The needs of the member/employee, individual carrier's capabilities, and established transit times will ultimately determine the RDD.



# QUESTIONS?

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- We will do our best to answer all questions within the time allotted.
- If we are unable to get to your question, please submit an e-mail to:  
[army.sddc.safb.shipments@mail.mil](mailto:army.sddc.safb.shipments@mail.mil)